



Instant Boiling Water

Zip Warranty: (1/4/2008)

Certain warranties may be implied by law into your contract with Zip. The warranty provided below is additional to these implied warranties and nothing set out below shall limit your statutory rights or rights at law.

Zip Heaters (Aust.) Pty. Ltd warrants that, should any part fail within the specified period tabled below, that part or product will be replaced by Zip or its Distributor or Service Provider, except as set out below, provided the appliance is installed and used strictly in accordance with the instructions supplied, and that failure is not due to accident, misuse, abuse, unsuitable water conditions, or to any alteration, modification or repair by any party not expressly nominated by Zip.

Definitions:

The Normal Warranty period is taken as being 15 months from the date of manufacture or 12 months from the date of purchase / installation, when supplied with proof of purchase / installation.

Normal Warranty. (All Models.)

In the 1st year, from date of purchase / installation, no costs are payable by the customer other than any mileage or travelling-time charges incurred by a Zip Service Provider or the cost of removal, cartage and re-installation of any component of the appliance, if it needs to be returned for repair to Zip or its Distributor.

Extended Warranty. (select models, tabled below)

In the 2nd year no costs are payable by the customer for any replacement parts.

For AutoBoil and Commercial HydroTap models, the customer will be required to pay all labour and mileage charges for travelling time by tradesmen or accredited service agents.

For Domestic HydroTap and HydroBoil models, no costs are payable by the customer other than any mileage or travelling-time charges incurred by a Zip Service Provider or the cost of removal, cartage and re-installation of any component of the appliance, if it needs to be returned for repair to Zip or its Distributor.

Pro-Rata Warranty. (select models, tabled below.)

In the 3rd to 5th year, should the main inner tank leak, the customer will have the option to purchase a replacement appliance at the discounted rate tabled below. The customer will be required to pay all labour and mileage charges for travelling time by tradesmen or accredited service agents.

Registration.

Extended Warranty and Pro-Rata warranty will only be available on products which have been registered with Zip head office

Conditions.

This warranty does not cover damage resulting from non-operation of the appliance, the use of non authorised parts or consequential damage to any other goods, furnishings or property.

No warranty applies to the life of any filtration cartridge installed with the appliance as cartridge life may vary according to water quality and the rate of water consumption.

Zip does not exclude, restrict or modify any liability that cannot be excluded, restricted or modified or which cannot, except to a limited extent, be excluded, restricted or modified as between the owner or user and Zip under the laws applicable.

Furthermore, this warranty does not displace any statutory warranty, but, to the extent to which Zip is entitled to do so, the liability of Zip under any statutory warranty will be limited at Zip's option to the replacement of the appliance or supply of equivalent appliance, the payment of the cost of replacing the appliance or acquiring an equivalent appliance, or the payment of the cost of having the appliance repaired or the repair of the appliance.

Warranty Table. (effective from 1st April 2008).

	Normal warranty	Extended warranty	Pro-Rata warranty on main Tank		
	1yr	2yr	3yr	4yr	5yr
Domestic HydroTap	Parts & Labour	Parts & Labour	replacement @25%rrp	replacement @33%rrp	replacement @50%rrp
HydroBoil	Parts & Labour	Parts & Labour	replacement @25%rrp	replacement @33%rrp	replacement @50%rrp
AutoBoil	Parts & Labour	Parts only	replacement @25%rrp		
Commercial HydroTap	Parts & Labour	Parts only			
All other	Parts & Labour				